

Study programme: Security studies			
Course title: Crisis management			
Lecturer: Samed Karović/Vilmoš Tot			
Course status: Required			
ECTS: 8			
Requirement: None			
Course aims Acquisition of basic knowledge in the field of crisis management theory and practice in the security system, introduction with successful analysis, assessment and anticipation of crises and crisis resolution.			
Course outcome Develop students' belief in the possibility of successfully resolving the crisis and an adequate choice of solutions in the decision-making process in different types of crises.			
Course content <i>Theory classes</i> Introduction; 1. Theoretical basis of the crisis; 2. Sources and origin of crises; 3. Modern crises; 4. Crisis management; 5. Long-term management; 6. Phase of crisis management; 7. Crisis communication; 8. Crisis management in specific situations; 9. Models of crisis behavior; 10. Crisis plan; 11. Deciding in crises; 12. Stabilization of the situation after the crisis; 13. Managing and quantifying risks in the decision-making process; 14. Some types of special crisis. <i>Practice classes</i> 1. Theoretical basis of the crisis; sources and origin of crises. 2. Modern crises; 3. Managing the crisis; 4. Crisis management; 5. Responding to crisis hazards; 7. Crisis processes and crisis management; 8. Crisis communication plan; 10. Crisis management in specific situations; 11. Crisis plan; 12. Opening in crises; 13. Crisis aspects of decision-making; 13. Stabilization of the situation after the crisis; 14. Risk management; 15. Military assistance in crisis situations; 16. Some types of special crisis.			
Literature 1. Karović S: Krizni menadžment, Medija centar „ODBRANA“, Beograd, 2013. 2. Novak B: Krizno komuniciranje, Binoza pres, Zagreb, 2001. 3. Jonathan Bernstein: Manager's Guide to Crisis Management (Briefcase Books Series) McGraw-Hill Education; 1 edition, 2011.			
Number of active teaching classes: 6	Theory classes: 3	Practice classes: 3	
Teaching methods Teaching takes place through lectures and exercises. Exercises are auditory and practical, students solve tasks from individual chapters, provide additional explanations, and, for example, elaborate individual areas of theoretical knowledge. During the course, student is obliged to perform the planned exercises. Knowledge testing takes place through two colloquiums. The condition for the final exam is that the student places both colloquiums and successfully exercises. The final exam consists of an oral exam.			
Knowledge assessment (max 100 points)			
Pre-exam tasks	Points	Final exam	Points
In-class activity	10	Written exam	
Practice classes		Oral exam	30
Mid-term tests	60	
Seminar papers			
The above listed knowledge assessment means are just a few among different options (written exam, oral exam, project presentation, seminar papers etc)			
* Maximum one page A4 in length			